



VISITATION GUIDELINES

Starting Monday, March 8th, 2021, Merit House Senior Community will be opening up for visitations. The following are the guidelines set by CMS (Centers for Medicare and Medicaid Services).

SETTING UP APPOINTMENTS

Visits are by appointment only, made at least one day in advance, for the safety of everyone. To set up a visit, please email Sally Stone at sally@merithousetoledo.com. At this time, we are only open for visits on Tuesdays, Wednesdays, and Fridays due to our COVID-19 testing schedule. Visit times are from 9:00am through 6:00pm. Visits are 30 minutes, limited to ONE person per visit. Families are reminded that in order for every resident to have the opportunity for visitors, only one visit per week can be scheduled.

Visits are 30 minutes and visitors MUST arrive 10 minutes before their scheduled visit time in order to be screened fully. Failure to follow these guidelines will result in visit having to be rescheduled.

SCREENING

In compliance with State and Federal Guidelines, every individual that enters the building must be fully screened. This includes the following:

- Masks are REQUIRED for entrance, and must be worn correctly the entirety visitors are in the building.
- The use of hand sanitizer is required.
- A staff member will ask questions about COVID-19 exposure, symptoms, and will take visitor's temperature. Those who exhibit signs or symptoms or refuse to follow our regulations will be denied admittance.
- Visitors are required to show a NEGATIVE COVID-19 test result, with the test being administered 2-3 days BEFORE the scheduled visit.
- Proper social distancing (6 feet or 2 meters) must be kept between persons at all times.

OTHER CONSIDERATIONS

Per the CMS guidelines, Merit House Senior Community is using the COVID-19 County Positivity Rate to determine whether we can facilitate visitation.

- Residents who are considered in isolation (i.e. new admissions) are not included in visitation until their 14 day isolation period has expired.
- Any new outbreak or diagnosis of COVID-19 within the facility will suspend visitation for at least 14 days, or until there are no new cases for 14 days.
- If the County Positivity Rate rises, Merit House will suspend visitation until the County Positivity Rate reduces and remains within requirements for visitation for a minimum of 2 weeks. (it has to remain at a certain level for 2 weeks before visitation can restart.